# FORUMS

# Harnessing Collective Industry Power

9-11 February 2011 • Pullman Bangkok King Power Hotel, Bangkok, Thailand

# Programme

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- 15.00 **Registration commences**
- 19.30 **Opening cocktail**



### **SESSION I**

- 09.00 Welcome and introduction Martin Moodie, Founder & Chairman, The Moodie Report Angela Gittens, Director General, Airports **Council International**
- 09.20 Host welcome and opening remarks Vichai Raksriaksorn, Chairman, King Power International Group
- 09.30 Host welcome Serirat Prasutanond, President, Airports of **Thailand Public Company Limited**
- 09.40 Keynote presentation followed by **Q&A:** An overview of the global travel retail industry Julián Díaz, CEO, Dufry Group
- 10.15 Film: Face to face Gianmario Tondato da Ruos, CEO, Autogrill
- 10.30 Coffee break



### **SESSION 2**

- 11.00 Trinity Panel (1): Driving innovation and partnership to enhance penetration Jean-Baptiste Morin, Chairman & CEO, Aelia Eric Tarral, Managing Director Travel Retail Worldwide, L'Oréal Produits de Luxe International (Luxury Products Division) Brian Woodhead, Retail Concessions Director, BAA 12.00 Assessing the future of airport food & beverage Andrew Lynch, CEO, SSP
- 12.30 Keynote presentation – where next for the world's number-one travel retail location? Colm McLoughlin, Managing Director, Dubai Duty Free
- 13.00 Lunch AJMAL **m**

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### **SESSION 3**

- 14.15 Travel retail and corporate social responsibility Ed Brennan, Chairman and CEO, DFS
- 15.00 Trinity Panel (2): Driving innovation and partnership to enhance penetration Belinda Ohanoglu, General Manager Commercial, **Mumbai International Airport** John McDonnell, Chief Operating Officer, Patrón

**Spirits International** 

Bill Matz, President, S-A-P Group

16.00 **Coffee break** 

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### 16.30 Defending our industry against legislative threats

Sunil Tuli, President, APTRA and Managing Director Travel Retail & Duty Free, King Power Group (HK) Keith Spinks, Secretary General, ETRC

### 17.00 **Conference closes**

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19.00 Pre-Gala cocktails

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20.30 Gala dinner



# FEBRUARY I

### **SESSION 4**

- 09.00 Keynote presentation followed by Q&A: From insight to innovation – seeing eyeto-eye in the Trinity Dag Inge Rasmussen, President and COO, Lagardère Services
- 09.40 Trinity Panel (3): Driving innovation and partnership to enhance penetration

Francis Gros, Group Travel Retail Director, Luxottica Garry Stock, Chairman, James Richardson Duty Free Division

Adrian Littlewood, General Manager Retail & Commercial, Auckland Airport

10.40 Coffee break



### **SESSION 5**

- 11.00 Keynote presentation followed by Q&A: An idea to develop the Trinity discussion Roberto Graziani, President and CEO, The Nuance Group
- II.40 Trinity panel (4):The Trinity at work a
  pioneering partnership

John Hoover, Global Vice President – Spirits, Wine, Tobacco and Food, DFS Group

Jane Ewing, Managing Director, Diageo Global Travel & Middle East

Dan Cappell, Vice President Non-Aeronautical Revenues, Abu Dhabi Airports Company

- 12.10 Seizing the confectionery opportunity Jack Tabbers, General Manager, Mars International Travel Retail
- 12.40 Trinity Panel (5): Driving innovation and partnership

### to enhance penetration

Susan Whelan, Senior Executive Vice President, King Power International Group

Patrick Bouchard, General Manager, Puig Travel Retail

Derek Larsen, General Manager, Retail, Sydney Airport

13.40 Closing remarks

### 13.45 Lunch

### **Conference closes**

Followed by tour of Vimanmek Mansion (optional)

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